



Service evaluation

If you have been in contact with **Fremantle headspace** staff and/or services, we would greatly appreciate your feedback and comments, so we can continue to improve our services for young people and their families. This survey can be completely anonymous, so there is no need to identify yourself on the page. **Thank you** for completing this Service Evaluation.

Please send your completed survey to:

FAX: Secure fax to 08 9335 6933
EMAIL: info@fremantleheadspace.com.au
POST: Attn: Evaluation team
PO Box 4496
Myaree Business Centre WA 6960

- 1. Overall, please rate your satisfaction with **Fremantle headspace** staff member/s with which you had the most contact: (1 = totally satisfied, 2 = somewhat satisfied, 3 = somewhat dissatisfied, 4 = very dissatisfied)**

1 2 3 4

Comments:

- 2. On the scale below, please indicate how well your needs were met by **Fremantle headspace**: (1 = entirely met, 2 = somewhat met, 3 = not really met, and 4 = not met at all)**

1 2 3 4

Comments:

- 3. Would you recommend the service to others and/or re-access the service in the future if needed?**

Yes/No. Please comment:



Thank you for taking the time to complete this survey. Your feedback is greatly appreciated and is extremely valuable for the quality improvement of **Fremantle headspace**.

This survey is anonymous; however if you would like a personal response or if you have a specific compliment or complaint against a staff member, the following information is necessary:

First Name:

Last Name:

Address

Phone:

Email:

Comments:
