headspace Esperance

Compliments, Complaints and Feedback Form

We appreciate you taking the time to give us feedback and promise to provide a safe environment for you to be heard. This helps us to continue improving and develop better services to support young people.

Your feedback will be provided to our Leadership Team. You can remain anonymous if you wish, but if you are comfortable, please provide your details to help us keep you updated on the result of your feedback.

If you have any questions - please contact our reception on (08) 9034 5160 or email headspace.e@hopecs.org.au.

**Please tick…**

I am a:

* User of the service
* Parent/Guardian/Family Member
* Friend
* Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

The service is meeting my expectations:

* Yes
* No

headspace staff members are welcoming towards me:

* Always
* Very Often
* Sometimes
* Rarely
* Often
* Never

Contact Information

You are not required to provide your contact information.

In providing these details, we will keep you informed on the result of your feedback.

Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Phone Number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Email: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Compliment, Complaint or Feedback

Please provide a summary of your compliment, complaint or feedback…

Thank you for taking the time to provide us feedback!

We welcome and value your feedback so we can improve the services we provide.